

“Good Catch” Award of the Month!

Congratulations Nick and Cheryl!!

(Pharmacist and CNL | Medicine | SPH)



Cheryl (CNL) and Nick (Pharmacist)



Cheryl and Bryttni (UC): Nick and Natalia (RN) who provided additional support

Good catch:

When Nick went to review the medication profiles for two patients newly admitted to the 7th floor, he found that the Medication Reconciliation (Med Rec) process was not used, in addition to many medications either not ordered, or the wrong medications were ordered.

What changes were made?

Once Cheryl was notified of the situation and the PSLs, within that week she was able to gather a multidisciplinary group to develop a new admission process for chronic pain patients admitted to medicine, in order to streamline the process and prevent a similar event from happening again.

In a culture of safety, near misses are “free lessons”