

Q&A

Electronic Pay Statements

What's happening?

In November 2018, Providence Health Care (PHC) along with Vancouver Coastal Health (VCH) will be phasing out paper pay stubs with the implementation of Electronic Pay Statements (EPS). All other health authorities in BC have made this switch successfully.

The benefits

- You will be able to log in securely from work and at home on personal devices to view your pay statement.
- You will be able to view your pay information up to three days sooner than waiting for your paper copy.
- You will have a secure archive of your pay statements for up to seven years.
- You will be able to print your statement when necessary for banking or legal purposes.

How does it work?

Your electronic pay statement will contain all the same information as the paper version. Each pay period, simply go to the Electronic Pay Statements website to log in and view your pay information. An email notification will be sent to your health authority email address each pay period, as a reminder that your pay statement is available for viewing. You will receive step-by-step instructions before go-live.

What about privacy and security?

An online system offers greater security of personal information than paper. The EPS system meets all existing industry standards to safeguard the privacy and security of your personal and payroll information. This includes password protection, encryption and firewalls.

Will I still have the option of a paper pay stub?

No. Once PHC implements electronic pay statements in November, statements will be available online only; however, you will still have the ability to print your pay statement if you need a paper copy.

Questions?

Please email: ElectronicPayProject@providencehealth.bc.ca